



Courtyard Opens for the Season

Monroe County Executive Adam Bello joined MCH residents and staff in May to celebrate the opening of a new enclosed courtyard and family pavilion.

The secure space offers a safe, welcoming environment for residents to enjoy the outdoors, socialize, and spend time with loved ones.

Located in the heart of campus, the



enclosed courtyard includes a large pavilion, concrete walkways, seating areas, and vibrant landscaping.

The project was made possible through collaboration among MCH's Facilities Department and several community partners.

The new space reflects MCH's continued commitment to resident wellness and connection.

FROM THE EXECUTIVE DIRECTOR

MCH Earns Higher Ratings

Thanks to the hard work and dedication of our staff, MCH is reaching higher standards of care, as reflected by two significant upgrades in our Five-Star Quality Ratings with the Centers for Medicare & Medicaid Services.

We're happy to report that MCH's overall rating (three stars) and staffing rating (four stars) were upgraded earlier this year. Both ratings, reflected on our website, speak to our level of care as well as our ability to eliminate deficiencies and improve performance on health inspections and other areas.

As we celebrate this achievement, we know our journey doesn't end here. We remain committed to continuous improvement — refining operations, enhancing care, and recruiting top talent.

If you know someone seeking a meaningful career, please encourage them to visit MonroeHosp.org/careers to explore our opportunities.

Together, we can build on the momentum to propel us toward a more successful future.



Alyssa Tallo



Foundation Secures \$50K Farash Grant

MCH is proud to announce that the Max and Marian Farash Charitable Foundation has awarded a \$50,000 grant to support the launch of a new end-of-life unit.

The grant funding was secured by the MCH Foundation and will help bring additional amenities to a 25-bed space designed to support residents and their families during one of life's most sensitive periods.

The dedicated unit will offer a peaceful, home-like environment that prioritizes comfort, privacy and emotional support while helping families remain close.

Construction of the new unit is currently underway, with the goal of opening the space later this summer. For more information on the end-of-life unit and the grant, visit MonroeHosp.org/communications.

Skilled Nursing Care Week!

Staff and residents came together with the help of Resident Programs to celebrate the Tapestry of Life theme for Skilled Nursing Care Week with fun events like a Skee-Ball Competition, a beautiful art show, scavenger hunt, games with young students and much more!



MCH Announces New Nursing Leaders

MCH is excited to welcome two new Assistant Directors of Nursing – Michelle Webb and Jeffrey Bartkowiak – to the leadership team.

The additions reflect MCH's commitment to compassionate, high-quality care and support for both residents and staff.

Michelle Webb began her career in long-term care in 1999 as a Registered Dietetic Technician before pursuing nursing. She earned her RN from Monroe Community College and is currently completing her BSN at SUNY Brockport.

Jeffrey Bartkowiak has worked his way through nearly every level of nursing and brings over 20 years of ICU and leadership experience, along with a military background as a paramedic. He is in the final semester of his NP degree with a focus on geriatrics.

Both are committed to building a culture of excellence, compassion, and continuous improvement on behalf of MCH to improve the quality of life for residents and foster a positive work environment for staff.



Bartkowiak



Webb

LeadingAge Honors MCH Employee

Amy Prenatt-Michaux, a Therapeutic Program Coordinator, has been named as an Employee of Distinction by LeadingAge NY for her extraordinary contributions at MCH to ensure that residents receive the highest level of care and mental health supports



Prenatt-Michaux

Known for her compassionate approach and collaborative spirit, Amy has dedicated her career to improving the lives of countless residents through innovative behavioral strategies and tailored care planning. Her work supports some of the facility's most vulnerable populations – residents with complex mental health needs and addiction histories.

"Her dedication is unmatched," said Alyssa Tallo, Executive Health Director. "Amy not only provides exceptional care – she changes lives with compassion, empathy and a deep understanding of the complexities with mental health."

Amy played a crucial role in reinstating on-site Alcoholics Anonymous meetings, offering an essential resource that had been absent for years. She also champions safe-living policies, including initiatives to address hoarding and create smoke-free environments.

Her work is also about uplifting lives, fostering hope, and creating an environment where every resident feels heard, valued, and safe.

The award highlights frontline workers who embody excellence and compassion in the field of aging services.



Williams



Carr



McDowell



Mahone



Plummer

Welcome to the MCH Family

MCH is proud to welcome the team members who joined us in the last quarter. These talented individuals bring a range of skills, experience, and passion that will help strengthen our commitment to exceptional care for our residents and their families.

Building Environmental Services Associate: Israel Lozada.

Clinical Risk Coordinator: Haley Carr.

Community Relations Coordinator: John Lightfoot.

Cook: Zachary Plummer.

Data Entry Cashier: Andrew Haines.

Food Service Workers: Ahmad Abdulah, Fasika Belete, Kimone Lawrence, Taice McDonald, Brittany McDonald, Juan Rivas Jr., Graff Umpungu, and Hyacinth Wilmot.

Guard: Robert Kettles.

Medical Biller: Andrea Zalenski.

Nurses: Tiffany Fludd, Kimberly Malovics, Kelly Peterson, Terri Spurlock, and Kimberley Fontaine.

Nursing Assistants: Malika Thornton, Jamil Watkins, Shaniequa Brooks, Brittany Everett, Dora Griffin, Brett Goodemote, Renetta Fordham, Janene Wells, Barbara Brobbey, Jania Jones, Alaysha Dillard, Samantha Lloyd, Timeka Garfield, Millie Danzy and Kenya Drummond.

Nursing Assistant Trainees: Jamie Holloway Jr., Taylor Jones, April Snell, Brandi Lowe, Raiaijah Hicks, Megan Harvey, Janae Jones, Makenzie O'Neill, A Drianna Seukpanya, Aireona Tucker, Alisha Bosley, Mariah Beaty, Keiarah Brown, Kiera Daniels, Lucy Keller, Auriana Johnson, Letisha Ward, Austin Holler, Aaliya Murria, Ajinae Sutton Banks, Allison Shaffer, Michael Thomas, Lavincea Bradley and Mary Jane.

Physical Therapist: Patricia Hayes.

Occupational Therapy Aide: Theleithia Mahone.

Resident Programs and Lifestyle Services: Mary McDowell, director; and Kiana Schultz, assistant.

Respiratory Care: Brittany Liotta and Richard Wagner Jr.

Senior Medical Caseworker: April Williams.



Volunteers Join Day of Caring

MCH extends its heartfelt gratitude to the incredible team of volunteers from Garber Automotive and Paychex Inc., who generously participated in our recent Day of Caring by planting fresh flowers and laying down mulch at our entrances, planters, and flower beds.

Their time, energy, and dedication brought a renewed sense of beauty and brightness to our campus and made a meaningful impact.

MCH welcomes those interested in making a difference. Please ask interested parties to



contact Volunteer Services at (585) 760-6151 or email MCHVolunteer@MonroeHosp.org.

HIGHLIGHTS

MCH THANKS VOLUNTEERS

MCH held its annual Volunteer Recognition Luncheon to honor the nearly 80 dedicated supporters who generously give their time to support residents and staff. The event brought together volunteers, staff, and leadership to celebrate the spirit of service that defines the MCH community.

In 2024, a total of 78 volunteers contributed nearly 11,000 hours across 18 different roles. Several retiring volunteers were also recognized, including Dolores Davis (22 years), Sister Judy Whelan (21 years), and Joan Law-Arnold (12 years).

The luncheon featured nearly 100 handwritten notes of appreciation from staff and a meal catered by the Food and Nutrition Department.

PICNIC SERIES KICKS OFF

The heat at MCH is turning up a notch this summer with the return of its highly anticipated 2025 Summer Picnic Series by the Food and Nutrition Department.

The season has already kicked off but it's not too late to join in with more summer favorites on the menu, including:

- **Greek Street:** Kebabs, July 9
- **Chicken BBQ:** State fair-style chicken, July 23
- **Rib Fest:** 1/3 rack of ribs, Aug. 6
- **Clam Bake:** Clams and corn, Aug. 27
- **Tailgate Party:** Wings or nachos, Sept. 4

The Summer Picnic Series showcases the culinary talents of the Food and Nutrition team while celebrating MCH's community spirit.

Be sure to check in at the Cafeteria for prices, changes or additional details.

SPECIAL EVENT RETURNS
SAVE THE DATE!

TASTE OF OUR COMMUNITY WINE & FOOD EVENT

FRIDAY, SEPTEMBER 12, 2025
6:00 PM - 9:00 PM | MCH AUDITORIUM

Evening includes more than 80 different wines, refreshments, music and silent auction.

Contact the MCH Foundation for information at (585) 760-6028
All proceeds benefit the residents of Monroe Community Hospital

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