

About Us

Monroe Community Hospital (MCH) is a long-term care facility for those with complex health conditions requiring higher levels of medical and nursing care. As a community of caregivers dedicated to excellence and innovation, we provide compassionate, state-of-the-art, comprehensive care to the diverse population who choose to be a part of Monroe Community Hospital.

The mission of Volunteer Services is to enhance the quality of life for the unique individuals who call MCH home.



**It's not just
volunteering,
it's making a difference
in people's lives.**

We invite you to join us as a volunteer and become a member of our community. We are always looking for caring people to volunteer. We welcome individuals of all ages, 16 years and older. If you or your organization is interested in learning more about volunteering at MCH, please contact our Volunteer Services Department.

How to Contact Us

- ☎ 585-760-6151 or 585-760-6150
- 🏠 Monroe Community Hospital
435 East Henrietta Road
Rochester, NY 14620
- ✉ www.mchvolunteer@monroehosp.org
www.monroehosp.org/volunteer

Monroe Community Hospital

Mission. Compassion. Heart.



BECOME A VOLUNTEER AT MCH



I started to volunteer as a way of giving back. It makes me feel good to help the residents; to lend an ear. It is fascinating to get to know them and hear their stories. I think we are all put on this earth to help each other, and this is my way of doing it, of caring!"



**Monroe
Community
Hospital**

*A unique place to share your
talents and skills with others!*



Ways You Can Help!

There is a wide variety of volunteer opportunities available at MCH to match your talents and interests. Training will be provided and time commitment is flexible.

Friendly Visitor

Supporting residents with a friendly visit may be one of the most rewarding volunteer roles at MCH! Visitors provide conversation, interaction, and companionship; they also accompany residents to recreation programs and activities, or to places of interest within the MCH campus.

Resident Tech Support

The Tech Support volunteer assists MCH residents with issues that crop up with their phones and other devices. The ideal candidate will have great people skills, as well as a broad knowledge of a variety of phones, TVs, tablets, Alexas and other internet dependent devices.

Sales Associate

The MCH Auxiliary operates two stores on-site. Tapestry Gift Shop offers a wide range of sundries, snacks, clothes and gifts. The MCH Thrift Shop provides gently used clothes, accessories and household items at affordable prices. Both stores need volunteers to provide friendly customer service; cashier; and keep the shop tidy and organized. Previous retail experience preferred; computer experience required for the Gift Shop.

Hair Salon

The resident Hair Salon is always bustling, and Transport volunteers make sure residents get to and from their appointments. Clerical volunteers assist with scheduling appointments, answering and placing calls, and record keeping.

Transport Assistance

These volunteers transport residents in wheelchairs to and from activities, events, and church services held on-site at MCH. This is a great way to make a positive impact, as well as “get your steps in” throughout our beautiful facility!

Gardening *(seasonal)*

MCH has beautiful and extensive grounds and gardens, and we need your help to maintain them and keep us looking our best! We are seeking volunteers with gardening experience for a weekly shift; groups are also welcome for one-day service events!

Clerical

This opportunity is available “as needed” by various departments at MCH. If you enjoy filing, making copies, preparing mailings or packets; or data entry and creating or editing documents, this role is a great fit!

Personalized Opportunities

Do you have special skills or abilities that you enjoy sharing with others, such as foreign language, ASL proficiency, artistic or musical skills, or hobbies? Please contact us and let's discuss!

“

My uncle lived at MCH for 35 years, and I have so many great memories of visiting him as a little girl. Years later, my father-in-law was also a patient here. He had a volunteer visitor spend time with him, and it meant a lot to him. I always had a good feeling at MCH, so once I retired, I decided to volunteer and help those who may not have family or friends to visit them.”



Benefits of Volunteering

Volunteers at MCH are essential to the quality of life that residents enjoy, and they are respected members of our community. Volunteers also receive the following benefits:

- ✓ Free parking
- ✓ Lunch voucher for each 4-hour shift
- ✓ Ongoing inservice training
- ✓ Use of dedicated locker room
- ✓ Monthly newsletter
- ✓ Annual Volunteer Luncheon