



*Sandy Lancer*

To The Staff of Monroe Community Hospital;

I never dreamt that I would be looking for a long-term care facility for my 45-year-old husband, Fred, but I was. Fred suffered a traumatic brain injury and was in need of more care that I was able to provide. I had two young teenage children, and bringing Fred home was not a choice I had.

I visited several facilities, and for reasons that are difficult to describe, I chose Monroe Community Hospital. It was just a strong positive, comfortable feeling I had after visiting there. In the 26 years Fred was a resident at MCH, I never regretted that decision.

Of course, the amazing front-line caregivers were our first contacts, but over the many years of being at MCH, it became clear to us that every person in every department was committed to making MCH like home to the residents. The Nutrition department provided healthy, attractive meals, the Social Work department maintained the very important communications with our family, and the Resident Programs department provided activities to keep the residents engaged. These are only a few of the 20+ departments at MCH that work tirelessly to keep a clean, safe and happy place to live. All residents are treated like family. And to note - the above qualities were maintained during the very stressful years of the COVID Pandemic.

By the end of Fred's 26 year stay at MCH, Fred and our family viewed MCH as family, and I continue to view them as part of our family. There are no words to express our admiration, affection and appreciation to all those who provided a "home" for Fred for 26 years.

With great sincerity,



Sandy Lancer

